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# Atlassian

*ACP-100  
JIRA Administrator Exam*

## Questions & Answers PDF

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## Question: 1

Your business users want to know more about what is happening with the issues raised by their business unit.

They gave you a list of situations in which they want to get emails, so you know which parts of the shared notification scheme they want to be added to.

You consult with the project owner.

He doesn't want any changes to the emails that go to developers and testers.

The project owner approves of the business users getting the emails, but he would like to retain control of who gets emails for his project.

How can you satisfy these requests?

- A. Place the business users in a group and add that group to the events in the notification scheme.
- B. Modify the events in the workflow so they send the emails to the business users.
- C. Create a role for business users and add that role to the events in the notification scheme.
- D. Add the business users as Watchers on the issues.

**Answer: A**

## Question: 2

A team complains that many of their issues are in the Closed status, but do not have a resolution set, which causes problems with reporting. The project uses a single workflow.

You want to set the resolution to Done on all existing issues in the Closed status.

Which combination of workflow elements and a bulk operation will achieve this?

- A. A temporary transition and a trigger  
An Edit Issues bulk operation
- B. A temporary transition and a post function  
A Transition Issues bulk operation
- C. A screen and the Resolution field  
A Move Issues bulk operation
- D. A screen and a custom field  
An Edit Issues bulk operation
- E. A temporary transition and a screen  
An Edit Issues bulk operation

**Answer: A**

## Question: 3

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Your administration project is configured as follows:

there are three issue types that all share a single workflow

all project users are members of the Project Users project role

all members of the Administrators project role have the Set Issue Security permission

project administrators are the only users who can create issues

You are tasked with replacing the Project Users project role with three distinct team project roles, each solely responsible for one of the issue types.

Which additional requirement can be met by individual workflows per issue type?

A. The system field Component/s needs to be required when creating two out of the three existing issue types.

B. Each issue type needs a dedicated set of individual project components.

C. The reporter and current assignee of each issue should always have access to view it.

D. Only members of the dedicated teams should be able to view and work on the issues they are responsible for.

E. Individual notifications should be sent out depending on the selected issue type.

**Answer: C**

#### Question: 4

One of your teams is maintaining and updating an application that has grown into three distinct modules.

The modules are on different release cycles. The team is struggling to track the versions of the modules, because they have similar numbering schemes.

Which action would you recommend?

A. Define an issue type for each module.

B. Create a new Version field for each module.

C. Split the modules into separate components.

D. Split the project into several projects, one for each module.

**Answer: B**

Reference: <https://jira.atlassian.com/browse/JRACLOUD-3501?page=com.atlassian.jira.plugin.system.issuetabpanels%3Acomment-tabpanel&showAll=true>

#### Question: 5

Martin has Create Attachments permission in a software project, but he cannot attach anything to issues in Approved status.

What is the problem?

- A. There is a workflow step property configured.
- B. He is not a member of a security level.
- C. There is a workflow condition configured.
- D. The Attachment field is missing from the screen for that issue type.
- E. He does not have the correct project permission.

**Answer: E**

Reference: <https://confluence.atlassian.com/adminjiracloud/configuring-file-attachments-818578880.html>

### Question: 6

Your Jira support project has allowed anonymous customers to create issues through an incoming mail handler for some time.

In order to enhance efficiency, your project manager has inquired about the possibility of allowing anonymous users to also create issues using Jira instead of the mail handler, but without allowing further access or need of a license.

Which two actions will let you meet the requirement? (Choose two.)

- A. Create an issue security scheme with a default level allowing only licensed Jira users to access issues.
- B. Ensure that the Jira mode in the general configuration has been set to Public.
- C. Add Group Anyone to the Browse Projects permission in the project's permission scheme.
- D. Add Group Anyone to the Create Issues permission in the project's permission scheme.
- E. Ensure that the Reporter is not required in the project's field configuration scheme.

**Answer: B,C**

### Question: 7

Your project has three issue types that share a common workflow.

Which reason would make you recommend the implementation of separate workflows for each issue type?

- A. The issue types need different sets of priorities.
- B. Each issue type uses a different issue security level.
- C. Different project roles are working on the issue types.
- D. One of the issue types needs a new status.
- E. The issue types need different sets of resolutions.

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**Answer: B**

**Question: 8**

One of the HR managers created a filter and shared the subscription with members of the hr-managers group.

The filter contains the following valid JQL query:

Manager = currentUser() AND Manager in membersOf("hr-managers")

Which issues will be included in the subscription?

- A. Only issues where the user who created the filter is listed in the Manager field.
- B. Only issues where the group hr-managers is listed in the Manager field.
- C. Only issues where the recipient of the email is listed in the Manager field.
- D. All issues where the user listed in the Manager field is a member of the hr-managers group.
- E. All issues that are assigned to any member of the hr-managers group.

**Answer: D**



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