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Questions & Answers PDF

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Question: 1

A business analyst has received a test result report that shows evidence of defective functionality. The business analyst checks the test result again and verifies that the functionality behaves according to the requirements.
At this point, the business analyst should first:

A. let the users decide if the test result is acceptable.
B. ask the tester to perform the test again.
C. change the requirement according to the test result.
D. verify that the test case is incorrect.

Answer: D

Question: 2

The human resources, engineering, and marketing departments have provided feedback on the business needs for a new product. After analyzing the feedback from the three departments, it would be best to:

A. delegate the decision to be made by the product sponsor.
B. negotiate to best meet each department's objectives.
C. vote on the product's highest-value business needs
D. collaborate on a product scope that aligns with the company's objectives.

Answer: D

Question: 3

After a project was delivered, the business analyst learns of a project objective with no associated requirement. What would have helped determine this issue before delivery?

A. Use cases
B. Process flow
C. Context diagram
D. Tracing requirements

Answer: D

Question: 4

Projects have been managed well and completed on schedule and on budget. However, successful completion of the projects has not improved the company's performance and profitability.
Which of the following should have been implemented to ensure that the projects would improve the company's performance and profitability?

A. A risk plan
B. A review with appropriate stakeholders
C. A project management plan
D. A strategies and goals analysis

Answer: D

Question: 5

Through user acceptance testing, a software flaw was identified. What should the business analyst do next as part of the root cause analysis in order to analyze and resolve the discrepancy?

A. Create a functional decomposition.
B. Create a fishbone diagram.
C. Create a Delphi estimation
D. Create an interface analysis.

Answer: B

Question: 6

A business analysis team has collected the mam business requirements from the major stakeholders of a project. The team wants to be sure that each stakeholder has a clear understanding of the areas of analysis that will be in scope.
Which model should the team employ to ensure the most effective representation of analysis boundary?

A. Entity relationship diagram
B. Context diagram
C. Data flow diagram
D. State diagram

Answer: B

Question: 7

Which of the following would be the best practice in product validation?

A. The measurement of the requirement should be based on the average of two or more evaluations.
B. Two or more testers should test the product using the same test cases so that their evaluations are consistent.
C. There should be two separate measurements for evaluating each functional requirement.
D. The evaluation criteria should be the same as what was used to measure the requirement.

Answer: D

Question: 8

Which of the following actions will contribute most to the success of the initial stage of the project?

A. Document the requirements and obtain sign-off.
B. Establish the change control process of the project.
C. Interview stakeholders to clearly define the problem.
D. Define the acceptance criteria required during the acceptance phase.

Answer: C

Question: 9

ID	Options	Revenue growth (weight 5)	Improved customer satisfaction (weight 3)		Reduced time-to-market (weight 4)	Lower maintenance cost (weight 2)
1	Purchase off-the-shelf software	2	2		2	2
2	Develop in-house software	2	3		1	2
3	Outsource the development	2	3		2	1
4	Enhance the existing system	1	1		3	3

Which solution should be chosen according to the completed weighted-ranking matrix?

A. Enhance the existing system.
B. Purchase off-the-shelf software.
C. Develop in-house software.
D. Outsource the development.

Answer: D

Question: 10

Once a new project has been identified, the business analyst works with project team members to define what will be included in and excluded from the new system. Which of the following has the business analyst defined?

A. Solution scope
B. Solution design
C. Business requirements
D. Business case

Answer: A

Question: 11

A company's management team has decided to deploy a new product. However, there is concern that users may not accept a new product that forces them to change existing practices.
The business analyst should:

A. delay the application's deployment until the conflicts have been resolved.
B. voice user concerns to management and recommend that the project be closed.
C. adhere to the project plan to achieve project objectives.
D. clearly communicate project objectives and attempt to defuse tensions.

Answer: D

Question: 12

When a change request is received, the business analyst is responsible for:

A. analyzing the impact on business and underlying systems.
B. ensuring that change-related incidents are minimized in production.
C. prioritizing and scheduling the changes requested.
D. analyzing the impact to the project schedule and budget.

Answer: A

Question: 13

Two weeks prior to the delivery date, a customer changes the business requirements. What should the business analyst do?

A. Ask the developers to implement the changes.
B. Deliver the existing product and then begin work on the requested changes.
C. Trace the requirements and measure the impact of the requested changes on the existing delivery date.
D. Schedule a review by the change control board (CCB) to determine next steps.

Answer: C

Question: 14

Which technique allows the collection of the maximum number of ideas on a subject from a group without considering the validity or practicality of the ideas?

A. Surveying
B. Brainstorming
C. Interviewing
D. Prototyping

Answer: A

Question: 15

During validation of a project solution, the business analyst discovers that a requirement has been altered. Instead of placing the company logo in the upper-left corner of the window, it is displayed in the upper-right corner. When the business analyst asks the developer about the change, the developer says that one of the stakeholders asked directly for the change.
Which corrective action should the business analyst take?

A. Discuss the change in the next stakeholder meeting.
B. Ask the developer to correct the logo as stated in the requirement.
C. Confront the stakeholder that requested the change.
D. Follow the change control process as defined in the business analysis plan.

Answer: D

Question: 16

A business analyst is assigned to the lead analyst role for a project. This project is one of the largest in the history of the company and includes several components and complex interfaces. The system in development will be used by a wide variety of stakeholders.

Which tool should the business analyst use to trace the large number of requirements that will be generated by this project?

A. Process model
B. Configuration management system
C. Sequence diagram
D. Data dictionary

Answer: B

Question: 17

A firm implements SharePomt and the business analyst creates the requirements to develop a business analysis repository. In the requirements, the analyst describes a detailed workflow that includes appropriate stakeholders receiving email notifications of certain activities. The SharePoint team needs to know which activities should trigger the notification workflow.

Which workflow trigger should the business analyst incorporate?

A. Changes to test cases traced to requirements
B. Changes to stakeholder memberships
C. Change through project life cycle
D. Any change to the requirements matrix

Answer: D

Question: 18

A business analyst for Company A has been assigned to a three-year project to assist health insurance Company B with implementing and testing a new set of medical codes. The business analyst has identified many stakeholders who will participate in the project. For example, Company A will designate technical staff to write and code the requirements and provide a testing team to test the new functionality. The senior director of Company B will require weekly progress updates. The project manager from Company A will create project plans, schedule meetings, and provide meeting minutes.

In the scenario above, what is the role of the technical staff and testing team from Company A?

A. Consult
B. Inform
C. Accountable
D. Responsible

Question: 19

A project team delivers a solution based on the approved requirements and is confident that it meets the defined acceptance criteria. What should the business analyst do to obtain signoff?

A. Refer to the RACI matrix to identify who is responsible for signoff.
B. Contact the stakeholder who provided the majority of requirements in the traceability matrix.
C. Contact the sponsor
D. No signoff is necessary.

Answer: A

Question: 20

During user acceptance testing, a defect is logged by a user from a department that did not participate in the requirements analysis. To avoid this situation and minimize impact on the project, the user should have been:

A. given the opportunity to review the user acceptance test scripts.
B. involved in the development and sign-off of the business requirements.
C. identified as a stakeholder as part of the stakeholder analysis.
D. interviewed to understand how the user's work would be impacted.

Answer: D

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