Microsoft

MB-340
Microsoft Dynamics 365 Commerce Functional Consultant

Questions & Answers PDF

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Question: 1

HOTSPOT
You need to design the integration solution for stores that are not yet using Dynamics 365 Commerce.
Which components should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Component
Import transaction records from the legacy system.	▼
	Sales orders
	Retail transactions
	Retail statements
Check for issues.	▼
	Sales order confirmation
	Validate store transactions
	Data validation checklist
	Calculate statement in batch
Correct the issues.	▼
	Data management workspace
	Microsoft Excel add-in
	Store Financials workspace
	Sales order details

Answer:

Requirement — Component

Requirement	Component
Import transaction records from the legacy system.	▼
	Sales orders
	Retail transactions
	Retail statements
Check for issues.	▼
	Sales order confirmation
	Validate store transactions
	Data validation checklist
	Calculate statement in batch
Correct the issues.	▼
	Data management workspace
	Microsoft Excel add-in
	Store Financials workspace
	Sales order details

Reference:
https://docs.microsoft.com/en-us/dynamics365/commerce/valid-checker

Question: 2

HOTSPOT
A company uses Dynamics 365 Commerce to create and manage customer sales orders.
You must send customers email updates when their order status changes.
You need to configure the system.
How should you complete the configuration? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Object
Configure which status changes trigger notifications	▼
	Email notification profile
	Print management
	Order events
	Workflow

Requirement	Object
Configure the design of the notifications	▼
	Organizational email templates
	Email attachments
	SQL Server reporting Services (SSRS) report
	Application email templates

Answer:

Requirement	Object
Configure which status changes trigger notifications	▼
	Email notification profile
	Print management
	Order events
	Workflow

Requirement	Object
Configure the design of the notifications	▼
	Organizational email templates
	Email attachments
	SQL Server reporting Services (SSRS) report
	Application email templates

Reference:
https://docs.microsoft.com/en-us/dynamics365/commerce/email-notification-profiles
https://docs.microsoft.com/en-us/dynamics365/commerce/email-templates-transactions

Question: 3

You need to identify the configuration issue for the active student who is buying a clearance shirt with a coupon.
What should you use?

A. Category price rules
B. Price simulator

C. Retail price reports
D. View all discounts operation
E. Discount concurrency mode

Answer: B

Reference:
https://technologyblog.rsmus.com/microsoft/retail-price-simulator-d365/

Question: 4

HOTSPOT
You need to configure functionality to help sales associates who are students interpret customer behavior analysis data.
Which components should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Component
Enable required functionality in Dynamics 365 Commerce.	▼ Customer Insights Feature management Lifecycle Services Microsoft Azure
Specify the student information to display to sales associates in the POS system.	▼ Customer attributes Dimensions : Customer groups Attribute groups

Answer:

Requirement	Component
Enable required functionality in Dynamics 365 Commerce.	▼
	Customer Insights
	Feature management
	Lifecycle Services
	Microsoft Azure
Specify the student information to display to sales associates in the POS system.	▼
	Customer attributes
	Dimensions :
	Customer groups
	Attribute groups

Question: 5

You need to configure the POS layout to include a process to retrieve the customer transaction for pickup in the store.
Which operation should you use?

A. Conclude transaction
B. Order fulfillment
C. Pick up all products
D. Recall transaction
E. Outbound operation

Answer: C

Reference:
https://docs.microsoft.com/en-us/dynamics365/commerce/customer-orders-overview

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