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Questions & Answers PDF

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Question: 1

Which of the following actions could sustain business change?
1. Develop the coaching skills of selected staff members.
2. Establish clear benefits for selected, powerful stakeholders.
3. Retain the previous system and its associated processes.
A. Ensure that improved staff performance is not rewarded.

Answer: A

Question: 2

Which stage of the requirements engineering process precedes requirements validation?

A. Requirements elicitation.
B. Requirements analysis.
C. Requirements management.
D. Requirements documentation.

Answer: B

Question: 3

Business Analysis competencies are divided into three groups. Which of the following are the groups of competencies for a Business Analyst?

a. IT skills.
b. Behavioural skills and personal qualities.
c. Techniques.
d. Project Management Support.
e. Business Knowledge.

A. b, c and e.
B. a, b and e.
C. b, c and d.
A. a, d and e.

Answer: A

Question: 4

During a workshop, it is useful to ask participants to come up with ideas which are listed for later evaluation. What is this technique called?

A. Round Robin.
B. Brainstorming.
C. Mind Mapping.
D. Mess Finding.

Answer: B

Question: 5

Which of the following stages is immediately after problem-finding in Isaksen and Treffinger's creativeproblem-solving model?

A. Idea-finding.
B. Solution-finding.
C. Data-finding.
D. Acceptance-finding.

Answer: A

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