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Question: 1

What are two key activities in creating a continuous improvement strategy for automation projects?
(Select two.)

Response:

- A. Conducting regular performance reviews
- B. Assigning fixed deadlines to all projects
- C. Performing root cause analysis for failures
- D. Collecting feedback from end-users

Answer: C,D

Question: 2

Which of the following should be considered when creating an organizational change management plan?

(Select two.)

Response:

- A. Employee training plans
- B. Software vendor selection
- C. Automation program updates
- D. Resistance management strategies

Answer: A,D

Question: 3

Your company is launching a large-scale automation initiative. Senior management is concerned about project visibility and stakeholder buy-in. Which action will best address this concern?

Response:

- A. Conducting executive-only meetings
- B. Creating a transparent communication and reporting system
- C. Reducing project updates to a quarterly schedule
- D. Allowing developers to manage communication independently

Answer: B

Question: 4

During a process design review, your automation team finds that several steps within a workflow are manual and repetitive. What should be the next logical step?

Response:

- A. Automate only the final step of the process
- B. Conduct a process improvement analysis before automation
- C. Assign the process to a less experienced team for training purposes
- D. Postpone automation until more staff members are hired

Answer: B

Question: 5

A company's automation strategy is criticized for lacking clear direction. Which component would most effectively improve the strategy?

Response:

- A. More technical documentation
- B. Increased hiring for IT roles
- C. Clear strategic business goals and metrics
- D. Faster project timelines

Answer: C

Question: 6

What is the best approach to managing failed automation processes in a production environment?

Response:

- A. Restarting the entire system manually
- B. Ignoring non-critical failures to reduce monitoring costs
- C. Escalating issues directly to third-party vendors
- D. Conducting root cause analysis and applying corrective measures

Answer: D

Question: 7

The automation team is struggling to keep up with incoming projects, causing delays. Which approach would best solve this issue?

Response:

- A. Outsource all future projects to third-party vendors
- B. Review and adjust the team's workload and processes
- C. Suspend low-priority projects indefinitely
- D. Focus only on high-ROI projects

Answer: B

Question: 8

An unexpected outage occurs, causing multiple automated processes to stop. What is the best next step?

Response:

- A. Notify stakeholders and initiate the disaster recovery plan
- B. Restart all automation systems immediately
- C. Wait for scheduled maintenance to resolve the issue
- D. Disable automation systems indefinitely

Answer: A

Question: 9

Which two factors are crucial when drafting a compelling automation strategy?

(Select two.)

Response:

- A. Implementation timeline
- B. Strategic business goals
- C. Number of automation developers
- D. Clear project milestones

Answer: B,D

Question: 10

Which two strategies would best drive cultural adoption of automation?

(Select two.)

Response:

- A. Leadership buy-in and advocacy
- B. Limiting access to automation tools
- C. Employee awareness campaigns
- D. Assigning only technical teams to manage automation

Answer: A,C



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