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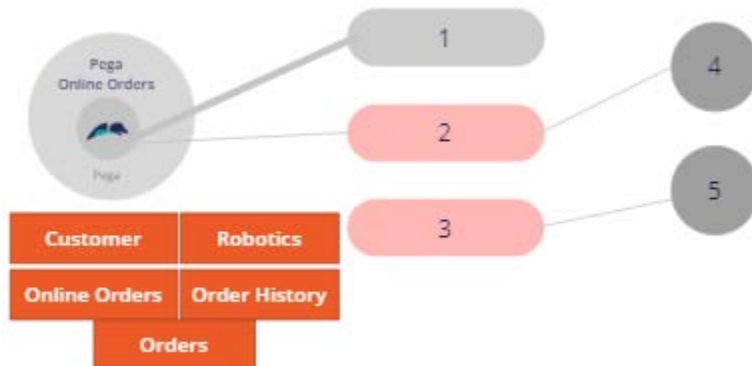
Latest Version: 6.2

Question: 1

You have an online shopping application that has the data types described in the image below. Review this information, then click the forward arrow to check your understanding of how the data types in your application map to their systems of record.

You can return to this information at any time from the activity page by clicking the back arrow.

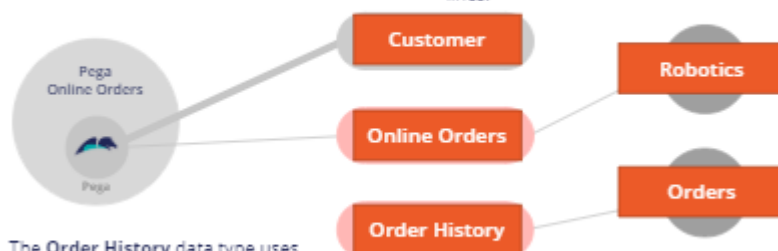
Data types	Data views	Referenced By	System of record
Customer	List customer address info List customer contact info	Online Order Order Inquiry	Pega
Online Orders	List Orders by Customer ID Fetch Orders by Order ID	Online Order Order Inquiry	Pega Robotics
Order History	Get Order History	Order Inquiry	Orders



Solution:

The **Customer** data type is sourced by **Pega**, not simulated data, so the background is grey. The thick line indicates that Pega sources two data views.

The **Online Orders** data type uses simulated data, represented by a red background. The **Robotics** and **Pega** systems of record each source one data view, so the connectors are thin lines.



The **Order History** data type uses simulated data, reflected by the red background color. The system of record sources one data view, reflected by the thin connector.

Determine whether the given solution is correct?

Response:

- A. Correct
- B. Incorrect

Answer: A

Question: 2

A home loan company has home appraisal offices in various regions. Each office has a work queue. The company requires that appraisals be assigned to offices based on the home's location. For example, home appraisals for Boston are assigned to a New England office work queue.

Which routing approach supports this requirement?

Response:

- A. Route the assignment based on appraiser skills.
- B. It is not possible to support this requirement. The router must define a specific work queue.
- C. Route the assignment based on appraiser role.
- D. Route the assignment to the correct work queue based on business logic.

Answer: D

Question: 3

Consider the following user story: As a customer, I want to be able to cancel an open service request at any time. Select the configuration option that satisfies the user story.

Response:

- A. Add a stage-only action to each stage in the case life cycle
- B. Configure the Cancel button on the user views to resolve the case.
- C. Add a case wide action to the case life cycle.
- D. Add an alternate stage to the case life cycle.

Answer: C

Question: 4

You are configuring a declarative network that contains eleven declare expressions to calculate the interest rate for a home mortgage. For example, the target value Property Tax Assessment is used as a source value when calculating the Assessed Property Value. The declare expressions use target values from other expressions to calculate their target values.

The field that displays the interest rate appears on the approval form. To improve performance, how can you reduce the number of calculations?

Response:

- A. Apply the declare expression in the approval flow action.
- B. Specify Property Tax Assessment as trigger event in the declare expression that calculates the total interest rate value.
- C. Calculate the total interest rate value by adding all the declare expression target property values.
- D. Specify whenever used in the total interest rate declare expression

Answer: D

Question: 5

Which two of the following options are benefits of using skin inheritance?

(Choose Two)

Response:

- A. In order to maintain consistency, child skins cannot modify formats and mixins from the parent skin.
- B. Standard styles created in a parent skin are easier to maintain.
- C. Child skins only need to customize in the parent skin.
- D. Child skins can reuse mixins and formats from other child skins with the same parent.

Answer: B,C

Question: 6

As a Pega Business Architect, you are encouraging project stakeholders to use Pega Platform's out-of-the-box features, such as App Studio, Deployment Manager, and Predictive Diagnostic Cloud (PDC), to facilitate application development. Which of the Pega Express™ value are you applying to your project as a result?

Response:

- A. Leverage the power of Pega.
- B. Design for great experiences.
- C. Solve the business problem.
- D. Accelerate time to value.

Answer: A

Question: 7

How do you route an assignment so that any available member of the Finance department can perform the task?

Response:

- A. Route the assignment to a work list
- B. Route the assignment to a work queue.
- C. Route the assignment to the admin user ID.
- D. Route the assignment separately to all members.

Answer: B

Question: 8

Which two of the following scenarios are good candidates for rule delegation?

(Choose Two)

Response:

- A. Content of an email confirming a customer submission
- B. Business policies controlled by regulatory compliance
- C. Password validation standards
- D. The service level on expense reports

Answer: A,B

Question: 9

Consider the following scenario:

- During the Interview process for a Job Application case, an administrative assistant selects the date and location of the interview.
- Next, an email invitation is sent to the candidate.
- During the interview, the hiring manager captures notes from the discussion.
- Finally, the candidate is assigned a technical exercise and the results are added to the case.

Select two step names that follow the guidelines for identifying and naming the steps in the process.

(Choose Two)

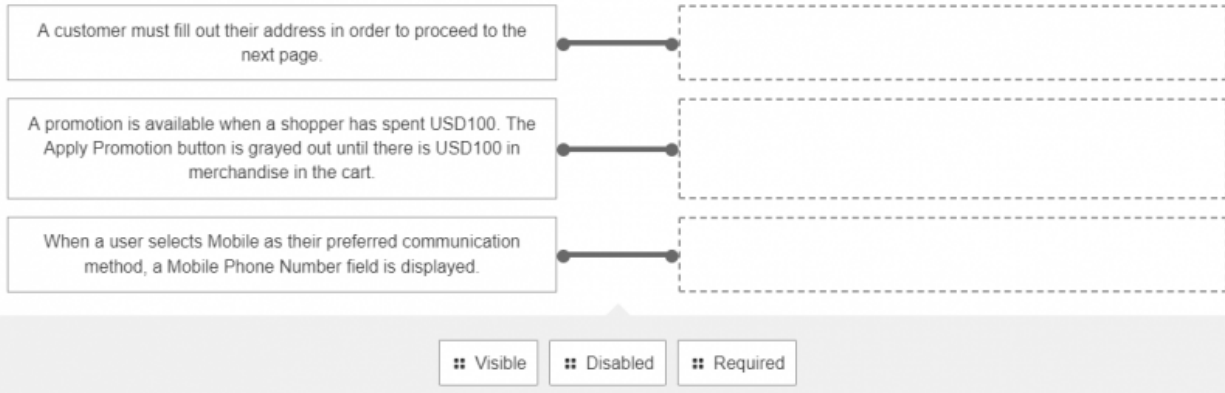
Response:

- A. Schedule Interview
- B. Notify Candidate
- C. Ask Questions
- D. Technical Exercise

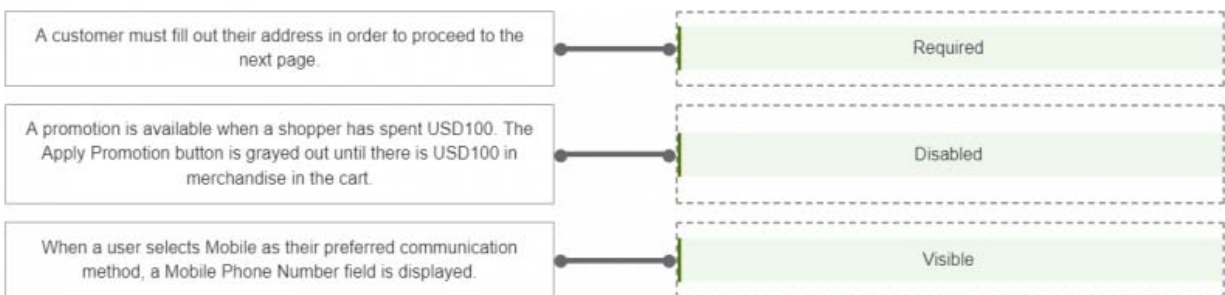
Answer: A,B

Question: 10

Drag the appropriate attribute to the use case scenario.



Solution:



Determine whether the given solution is correct?

Response:

- A. Correct
- B. Incorrect

Answer: A



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