

# Genesys GEOP-SIP

**Engage on-premises SIP Server Certification**

**Questions&AnswersPDF**

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# Latest Version: 6.0

## Question: 1

What is the purpose of SIP to T-Lib mapping in Genesys SIP Server?

Response:

- A. To synchronize SIP signaling with third-party libraries
- B. To convert SIP headers into library functions understandable by T-Server
- C. To map SIP messages to corresponding telephony events in the T-Lib protocol
- D. To enhance the security of SIP messages

**Answer: C**

## Question: 2

Which one of the features below is NOT supported by Media Server?

Response:

- A. Playing prompts and music
- B. Voicemail
- C. Recording customer conversation
- D. MCU

**Answer: B**

## Question: 3

Which of the following are characteristics of the SIP protocol?

(Choose three)

Response:

- A. SIP is a text-based protocol.
- B. SIP has no firewall or NAT restrictions.
- C. SIP messages are based on a Request/Response transactional model.
- D. SIP supports call transfer, call conference, and call hold.

**Answer: A,C,D**

### Question: 4

How does a SIP INVITE message function in a SIP call process?

Response:

- A. It terminates an existing call.
- B. It updates the session parameters.
- C. It initiates a call setup.
- D. It acknowledges receipt of a message.

**Answer: C**

### Question: 5

In SIP Server standalone mode, SIP Server can be used, together with other Genesys components, for which of the following?

(Choose three)

Response:

- A. Voice gateway
- B. Voice routing
- C. Reporting
- D. Registrar for Endpoint

**Answer: B,C,D**

### Question: 6

Which of the following participate in or support a push video feature?

(Choose four)

Response:

- A. Customer
- B. Agent
- C. Media Server (treatment)
- D. Media Server (MCU)
- E. Media Server (VIDEO)

**Answer: A,B,D,E**

### Question: 7

3PCC is a functionality used with \_\_\_\_\_.

Response:

- A. B2BUA
- B. Stateless Proxy
- C. Stateful Proxy
- D. Session Border Controller

**Answer: A**

### Question: 8

Which features of Genesys SIP Server enhance security and manageability for agent sessions?  
(Select two)

Response:

- A. Network topology hiding
- B. Authentication options integration
- C. Media encryption via SRTP
- D. Session expiry parameters

**Answer: B,D**

### Question: 9

Which of these is generally NOT a function of the Media Server?

Response:

- A. Call Recording
- B. DTMF Detection
- C. Playing Announcements
- D. Call Transfer

**Answer: D**

### Question: 10

How does modification of SIP headers affect call routing in a Genesys environment?

Response:

- A. It has no effect on call routing
- B. It can redirect calls to incorrect destinations
- C. It optimizes the routing process based on header information
- D. It solely enhances the security of the communication

<b>Answer: C</b>
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