



CERTSWARRIOR

Avaya 78202T

Avaya IP Office Platform Support

Questions&AnswersPDF

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Question: 1

From which application are log files required for escalating issues to Avaya support?

Response:

- A. SMDR
- B. Manager Report
- C. Customer Call Status
- D. System Monitor

Answer: D

Question: 2

You have purchased a pre-configured Avaya Application Server, the Server has Voicemail Pro and one-X Portal already installed. Which application should you use to check that they are both running?

Response:

- A. Application Server
- B. Monitor Application
- C. Manager Application
- D. Web Manager Application

Answer: C

Question: 3

Which application is recommended for monitoring and displaying available resources on an IP500 V2 system in real-time?

Response:

- A. IP Office Monitor
- B. System Status Application
- C. DbgView
- D. IP Office Manager

Answer: A

Question: 4

How can you find the IP address of an IP extension?

Response:

- A. Use the Extension Summary in SSA.
- B. Use Monitor to reset the telephone, and watch it get a new DHCP address.
- C. Use ARP from your PC.
- D. Look on the label on the underside of all IP Phones.

Answer: A

Question: 5

A customer has a requirement to restrict users from dialing international numbers. What is the most efficient way to enforce this policy?

Response:

- A. Configure a system-wide short code to block international calls.
- B. Apply a short code to each individual user's dial plan.
- C. Associate a restricted dialing right with each user's profile.
- D. Assign a short code to each external line to block international calls.

Answer: A

Question: 6

When implementing a fully integrated multi-site network using only IP500 control units, which license is required to be on all sites to ensure messaging capabilities?

Response:

- A. Advanced Small Community Networking
- B. IP500 IP Office Multi-Site Network
- C. IP500 Voice Networking Channels
- D. Preferred Edition - Messaging

Answer: D

Question: 7

In the IP Office Manager program, under what condition will the Voicemail Recording tab be displayed?
Response:

- A. The IP Office Platform has Essential Edition enabled.
- B. Voicemail Pro is running on a Linux-based system.
- C. The IP Office Platform is running the Server Edition.
- D. Voicemail Pro/Lite is selected in the IP Office.

Answer: D

Question: 8

What is the potential problem that can be mitigated by implementing a properly configured multi-site SCN solution?
Response:

- A. Compromised call encryption
- B. Blocked ACD routes
- C. Oversubscribed VMPro ports
- D. Overlapping dial plans

Answer: D

Question: 9

Where can password policies and password complexity requirements be configured for Users?
Response:

- A. Avaya IP Office Manager
- B. Avaya Aura Security Manager
- C. Avaya Cloud management console
- D. Web Self Administration application

Answer: A

Question: 10

By adding a 4-port expansion card to the IP Office 500 V2, how many expansion units can the IP Office support in total?

Response:

- A. 8
- B. 10
- C. 14
- D. 12

Answer: D



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